

# Patient Experience Survey

Full Name:

How many times have you visited us?

In the last 12 months, my medical provider explained things in a way I understood them?

- Always
- Usually
- Sometimes
- Never
- N/A

In the last 12 months, my dental provider explained things in a way I understood them?

- Always
- Usually
- Sometimes
- Never
- N/A

In the last 12 months, when I phoned my medical provider's office to get an appointment for care I needed right away, I received an appointment as soon as I needed?

- Always
- Usually
- Sometimes
- Never
- N/A

In the last 12 months, when I phoned my dental provider's office to get an appointment for care I needed right away, I received an appointment as soon as I needed?

- Always
- Usually
- Sometimes
- Never
- N/A

**Non-Clinical Feedback**

	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A
Receptionists & Clerks were helpful?					
Receptionists & Clerks were friendly?					
I was given more than one option in when and how to schedule the next appointment?					
Charges were explained to me clearly?					
I felt comfortable asking the non-clinical staff questions?					
Was able to get an appointment when I wanted it?					
Felt confident my personal information was kept private?					

Would you recommend us to friends or family?

- Yes, definitely
- Yes, somewhat
- No

How could we improve your experience with us?